

Allocation of numbers

The National Numbering Plan (NNP) includes the parts of the international numbering plan that have been assigned to Greece by the [International Telecommunication Union \(ITU\)](#), as well as all number resources used by providers of electronic communications networks/services and generally, all numbers associated with these activities.

[Overview of the National Numbering Plan](#)

The granting of rights of use for numbering resources of the National Numbering Plan is strictly divided into the following categories:

Primary allocation: EETT allocates numbers from the National Numbering Plan to providers of electronic communications services and/or networks and state networks, as well as to charitable non-profit organizations. In addition, undertakings active in the sector of Machine-to-Machine (M2M) services may apply for allocation of numbers to provide such services.

Secondary allocation: A provider of an electronic communications network and/or services grants to users the rights of use for the numbering resources primarily allocated to it by EETT, under specific terms, conditions and restrictions which are defined in the relevant applicable legislation.

It is pointed out that the tertiary assignment of numbering resources is prohibited.

National Numbering Plan

Number series	Total number of digits	Use
00		International Prefix
1	3 or 4 or 5	Short codes (see table below)
2	10	Geographic numbers
3		Reserved for future use
40-42	10	Numbers for "Machine-to-Machine" (M2M) communication services
50	10	Virtual Private Network (VPN) numbers and corporate numbers
51-53 , 55-59	4	Routing numbers or prefixes
54	5	Short Codes for services via SMS
600	10	ANumbers for fixed or mobile voice services via a satellite network
692	10	Numbers for paging services
696	10	Numbers for mobile digital terrestrial trunked radio system networks
690-1, 693-5, 697-9, 685-9	10	Mobile telephony numbers
70	10	Personal numbers
800	10	Freephone numbers
801	10	Shared cost numbers
806	10	Numbers for providing services with an upper limit charge of 0.06 euro/minute
807	7	Numbers for calls via cards

Number series	Total number of digits	Use
812	10	Numbers for providing services with an upper limit charge of 0.12 euro/minute
825	10	Numbers for providing services with an upper limit charge of 0.25 euro/minute
850	10	Numbers for providing services with an upper limit charge of 0.50 euro/minute
875	10	Numbers for providing services with an upper limit charge of 0.75 euro/minute
896	10	Numbers for access to data services with an upper limit charge of 0.02 euro/minute
899	10	Numbers for access to data services with a charge higher than 0.02 euro/minute
901	10	Numbers for value added services addressed to all
909	10	Numbers for value added services addressed only to adults

Short codes

Number series	Total number of digits	Use
10-11	3 or 4 or 5	Services of social interest
116006	6	Helpline for victims of crime
116111	6	Helpline for children

Number series	Total number of digits	Use
116117	6	Non-emergency medical on-call service
116123	6	Helpline for emotional support
12-13 (except 137 and 138)	3 or 4 or 5	Network short codes
137	5	Short codes for fault reporting in connection with a provider's network
138	5	Short codes for customer service in connection with a provider's network
140, 142-144	5	Network short codes for Multimedia Information Services
141	5	Short codes of Multimedia Information Services for gambling
145-149	5	Short codes for Multimedia Information Services
15	4 or 5	Short codes which are secondarily allocated to Ministries and local government organizations
16 – 17	4 or 5	Short codes of Carrier Selection/Pre-selection
181 – 183	5	Short codes for customer service
190 – 195	5	Short codes for Multimedia Information Services via SMS
196	5	Short codes for Multimedia Information Services for gambling via SMS
198XY (where X=0-5 and Y=0-9)	5	Short codes for Multimedia Information Services by non-profit private-sector operators who provide social care services

Number series	Total number of digits	Use
198XY (where X=8-9 and Y=0-9)	5	Short codes for financial aid to non-profit private-sector operators who provide social care services

Numbers for emergency calls

Number	Service – Use
100	Hellenic Police
108	Hellenic Coast Guard
1056	National Helpline for Children SOS
112	EU Emergency Number
11112	EU Emergency Number via fax
11188	Emergency number for the communication of citizens with the Cyber Crime Unit of the Hellenic Police
116000	The European hotline for missing children
166	National Center of Emergency Care (EKAV)
197	Emergency social assistance
199	Fire Department

Submit an application for primary allocation of numbering resources

For the allocation of numbering resources, you need to take the following steps through [eRegistry](#):

- Sign up to the registry of numbering resources, stating at the same time the name and contact details of the person responsible for numbering issues.

- Submit the application. If the application is not fully or correctly filled out, you may be required to provide supplementary information and/or submit any necessary documents. It is pointed out that applications are processed on a first-come, first-served basis.
- Submit a copy of the deposit receipt for the total amount of fees, within a time limit of 15 calendar days from the submission of the application. Otherwise, the application will be considered void.

If you do not have an EETT Registration Number, your registration application will have to include all information of the legal/natural person submitting the application and in particular, company name/distinctive title, legal form, registered office, address, TIN, Tax office and phone number.

- [Already allocated numbering resources](#)
- [Information about fees for the allocation and use of numbering resources primarily allocated by EETT](#)