

Consumer Guides

The Guides for consumers and business users contain useful information about postal services and provide information on the following topics:

- Available postal services and features.
- Rights and obligations of users and companies.
- Steps to resolve problems.
- Relevant legislative-regulatory framework.
- The role of EETT in the postal services market.



May 2019

Consumer Guide: Postal services



PDF







May 2019

Guide for business users: Postal services



PDF

