

DSA ANNUAL REPORT

Executive summary

Pursuant to art. 55 of the Digital Services Act



EXECUTIVE SUMMARY

In 2024, the Hellenic Telecommunications and Post Commission (EETT) was appointed as the Digital Services Coordinator in Greece and took important steps towards the effective implementation of the Regulation (EU) 2022/2065 (Digital Services Act-DSA), contributing in tackling illegal and harmful content online and strengthening the fundamental rights of all users of digital services. EETT also sought to raise awareness among users and stakeholders about the DSA and the obligations it imposes on digital service providers.

EETT's major actions during 2024 under the DSA Regulation include:

- Handling complaints submitted by users of digital services.
- Establishing a procedure for awarding the trusted flagger status.
- Awarding the trusted flaggers status.
- Establishing a certification procedure for Out-of-Court Dispute Settlement bodies.

- Establishing a cooperation framework with the other competent authorities in Greece (<u>Hellenic Data Protection</u> <u>Authority and The National Council for</u> <u>Radio and Television</u>).
- Developing and maintaining a registry for intermediary services providers established in Greece.
- Actively participating in the European Board for Digital Services and its relevant working groups.
- Implementing communication and awareness-raising initiatives.

For 2025, EETT aims to further strengthen its actions for the effective implementation of the DSA Regulation by also establishing a permanent communication channel and regular exchanges with providers, trusted flaggers, civil society organisations, authorities issuing orders and other relevant bodies.



HELLENIC TELECOMMUNICATIONS & POST COMMISSION

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