



EETT

HELLENIC TELECOMMUNICATIONS & POST COMMISSION

2025

DSA ANNUAL REPORT

Executive summary

Pursuant to art. 55 of the Digital Services Act
and art.18 of Law 5099/2024

EXECUTIVE SUMMARY

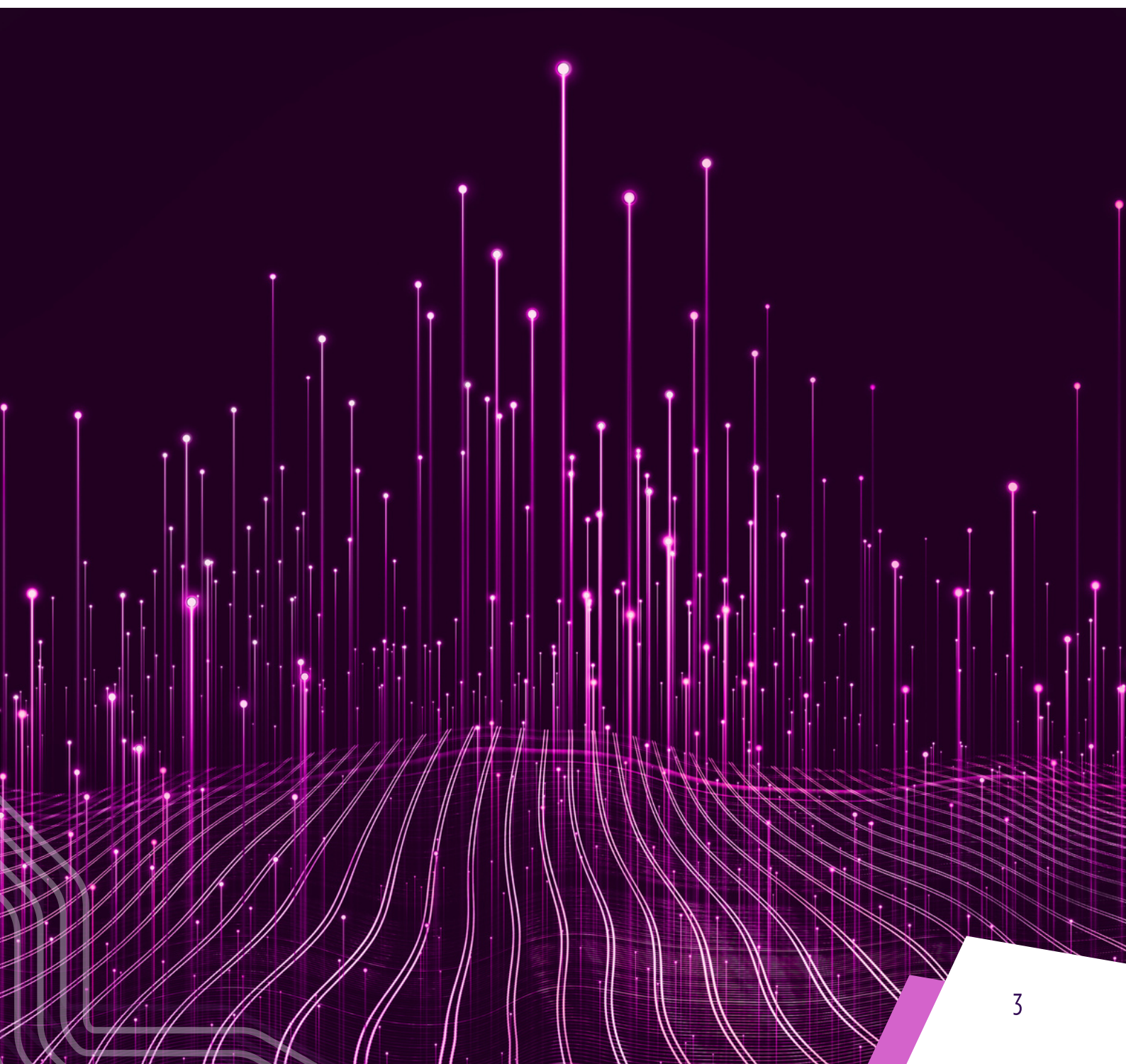
In 2025, the Hellenic Telecommunications and Post Commission (EETT), as the Digital Services Coordinator, undertook significant actions at both national and European level, so as to ensure the effective implementation of Regulation (EU) 2022/2065 on Digital Services (Digital Services Act-DSA). Through these actions, EETT actively contributed to countering illegal and harmful online content, while promoting a safer and more reliable digital environment.

The main actions carried out by EETT during 2025, under the DSA include, among others, the following:

- Establishing a new Directorate, for the performance of the Digital Services Coordinator's duties, staffing it with experts.
- Establishing a structured communication framework and developing a co-operation network with national authorities and bodies, such as trusted flaggers, Out-of-Court Dispute Settlement Bodies (ODS), civil society organisations, and competent authorities empowered to issue orders.
- Mapping the national market of intermediary digital services, conducting 136 inspections, registering providers in the relevant registry, and developing a framework for supervision and effective communication.
- Certifying the first Out-of-Court Dispute Settlement Body established in Greece.
- Handling effectively 135 complaints submitted by users of digital services.
- Organising in cooperation with other competent bodies, a workshop on the protection of minors online under the DSA, aimed at strengthening coordination and promoting synergies.
- Participating actively in the meetings of the European Board for Digital Services and its relevant working groups.
- Implementing a wide-range of awareness-raising and communication activities which target users of digital services, providers, and competent authorities/bodies.

For 2026, within the framework of DSA, EETT aims to further foster its actions in the following areas:

- Supervising the compliance of national intermediary service providers with the DSA.
- Strengthening cooperation with public authorities and bodies with competence in matters relating to the digital environment.
- Analysing and mapping the use of digital services by internet users in Greece, with the aim of effectively informing them about issues falling under the scope of the DSA.





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