

This initiative aims at minimizing professional risk and preventing work accidents and diseases through taking the necessary measures and informing the employees.

To this purpose, a specialized company carried out measurements, using high technology instruments, in order to gauge the quality of air and level of light in all the offices, with positive results.

Moreover, EETT took additional measures in order to improve the working conditions following the recommendations of the safety inspector and in co-operation with an external health and safety service associate. Moreover, all the employees were informed by the inspector and the work doctor on individual measures of prevention to be taken during work time.

Free ADSL

As of 2006, EETT offers free ADSL connections to the homes of its employees. In this way, they become familiar with up-to-date methods of Internet access and enjoy all the benefits of broadband Internet, with regard to research, information and communication. In mid-2007, the speed of these connections was upgraded.

7.2. Operational Programme for the Information Society

During 2007, EETT continued implementing projects that are included in the OPIS, which is part of the CSF III. In total, 10 projects have been incorporated in the OPIS, which consist of 15 sub-projects. Out of them, 11 have already been completed and 4 of them are at an implementation stage, which will be concluded by the end of 2008.

7.3. Integrated Information System (IIS)

EETT's IIS is an ambitious project, which aims at upgrading the operation of EETT and improving the quality of services to consumers in the Electronic Communications and Postal Services markets.

The project aims at:

- Improving the productivity/ efficiency of the personnel.
- Reinforcing the prospects of horizontal co-operation among administrative units.
- Upgrading the information mechanisms and possibilities.
- Improving the services that EETT provides to the

citizens and to the organizations with which it converses.

The IIS consists of the following 4 sub-systems:

- Document and Process Management: it has a horizontal character and will support the electronic circulation and monitoring of documents.
- Support of Business Operations: it relates to the management and monitoring of Licences in the Electronic Communications and Postal Services sectors, as well as the management of consumers' complaints.
- Financial Management and Human Resources Management.
- Support of Communication with the External Environment: it provides the necessary infrastructure for the automation of EETT communication, publicity and information actions.

The software was implemented in 2007 and at the beginning of 2008 the first sub-systems are expected to be put into functional operation. The functional operation of all the IIS sub-systems has been scheduled for the spring of 2008.

7.4. Website

EETT continued improving its website, which began in 2006, aiming at upgrading its usability and functionality, and further enriching its content.

To this end, emphasis was given to areas of special interest, such as antennas, Rights of Way, broadband and frequently asked questions. At the same time, EETT has been investigating the possibility to create a discussion forum, thus enabling online consultations with the interested parties to be conducted via the Internet. Furthermore, it improved the structure of its homepage and simplified navigation in the menu and the various sections.

EETT used its website for publicizing the events that organized in 2007. More specifically, in the spring of 2007, EETT created a special microsite for the "2nd International Conference on Broadband Internet". Likewise, it embedded a web banner, advertising the forum "Electronic Communication Service Quality and Consumers' Protection".

Furthermore, the public was informed about EETT's activities, such as the Forum in Thessalonica under the topic "Mobile Telephony Antennas: Responsible Dialogue for