

### 5.3.3. Market Surveillance

RTTE market surveillance aims at ensuring that the equipment placed on the market complies with the requirements of the existing regulatory framework. In this context, EETT is responsible for the performance of RTTE administrative and technical controls, actively contributing to the protection of consumers, the promotion of fair competition and the avoidance of harmful interferences.

In 2004, EETT investigated all complaints submitted in relation to illegal equipment and proceeded to the necessary controls with the use of the Radio Test System supplied in the framework of NSMMS. This system enables the performance of measurements on the basis of European ETSI<sup>12</sup> standards in basic parameters of the radio frequency spectrum.

Moreover, during the year, EETT observed the extent of compliance of the equipment declared in the frequency assignment applications, mostly related to radio and television stations equipment.

After the successful European market surveillance campaign concerning RTTE compliance with the administrative requirements of Directive 1999/5/EC, a new campaign is prepared at European level for the technical compliance of equipment. EETT, by participating in the Administrative Cooperation Group (ADCO) of the European Commission, is informed and closely follows all latest developments.

### 5.4. Pilot Study Implementation for the Organization of the Spectrum Directorate

In 2004, the pilot implementation of the study for the Organization of Spectrum Directorate started, according to which specialized Working Groups were set up in each Department. More specifically, these Groups are:

- Spectrum Management Department: Working Groups for licensing of Antenna Mast Constructions and the radio frequency assignment for fixed, mobile and satellite service.
- Spectrum Monitoring and Control Department: Working Groups for the investigation of Antenna Mast Constructions complaints and the maintenance of the NSMMS equipment.
- Telecommunications Equipment Department: Working Group for the RTTE market surveillance.

The largest part of supervisory positions in the Spectrum Directorate was covered in early 2004. In parallel, 2004 was the first year of operation of the EETT Regional Office in Thessaloniki, during which significant issues were dealt with. The Office was supplied with the necessary equipment in order to meet monitoring needs and was operationally incorporated in the main core of the Spectrum Directorate.

Also, in 2004 EETT issued two Decisions on internal operation issues. According to those Decisions, the standby system was specified in order to ensure availability of supervisory staff to deal with interferences against human life outside working hours. Furthermore provisions were made for the 24-hour operation of the Spectrum Directorate for a period of 3 months, aiming at meeting the particular requirements of the Olympic Games.

Moreover, considering that the EETT staff did not suffice in number to meet the needs of the Olympic Games, EETT employed for that period, following a tender, seasonal staff, mainly skilled as technicians and drivers.

Finally, during 2004, staff training was continued in the NSMMS and significant experience was acquired from the exploitation and incorporation of various parts of that system in EETT's daily operations.

<sup>12</sup> [www.etsi.org](http://www.etsi.org).