

- EETT was briefed by postal undertakings about the measures they were willing to take for dealing with additional requirements arising during the Games and monitored the implementation thereof. Subsequently, for the better service of users-visitors, EETT published on its website the relevant information as well as a list with full details of the undertakings operating in Olympic Cities and Municipalities.

The actions taken by the undertakings for guaranteeing smooth operation of the postal market during the Games can be summarized as follows:

- Organization of special sorting, forward and distribution procedures for mail items, in order to respond to increased demand and to requirements for safety both for the venues and mail.
- Special care for the secure and timely transfer of items that were significant for the Games, such as doping test samples, films, etc.
- Establishment of special transaction hours at critical points, as well as at courier branches adjacent to Olympic facilities.
- Enhancement of human resources by recruiting seasonal staff.
- Enhancement of users' communication lines and extension of operating hours for the Customer Service Departments.

### 3.5. Coordination with other Organizations

For the successful performance of the Games, EETT was in continuous collaboration with the following organizations:

- ATHOC 2004: Collaboration on a daily basis with the ATHOC 2004 Technology Division for the identification of procedures to be followed, separation of duties and review of ATHOC 2004 and accredited users requests. The effective collaboration with members of ATHOC 2004 limited response time to minimum. It should be noted that ATHOC 2004 had increased needs in radio frequencies, mainly at the opening and closing ceremonies, but also for the support of works throughout the Games. For the coverage of specific needs, EETT, in collaboration with OTE, CAA, associations of radio amateurs and the Armed Forces, assigned frequency bands temporarily to ATHOC 2004, which had been allocated to the above users.
- International Olympic Committee (IOC): EETT participated in the ordinary monthly meetings with IOC, in the framework of Technology Monthly Project Review meetings organized by ATHOC 2004. At the meetings, EETT presented the progress of its works and the implementation of the Radiocommunications Operational Plan.
- OGSD: EETT held a number of meetings with OGSD representatives and other security forces in terms of satisfying their requests for the provision of radio frequencies for the needs of the Games, and also on issues of collaboration at operational level. The frequencies assigned for use by various systems of the C4I (Command, Control, Communications, Computers and Intelligence) security support project, contributed to the safe performance of the Games. Many of the project systems remained in use also after the end of the Games.
- Olympic Games Radio Spectrum Working Group: EETT continued in 2004 its active participation in this Group, where ATHOC 2004, the MTC, OGSD, the Ministry of Press and Mass Media, Athens Olympic Broadcasting (AOB), the National Radio-Television Council (NRTC) and main spectrum users in Greece, such as the Armed Forces, CAA, ERT and OTE also participated with representatives. The main goal of the Group was to resolve radio spectrum availability problems to meet the needs of the Games and also to settle organization and coordination issues.

- Institutions with increased needs in radio frequencies: Meetings were held with the institutions which were the greatest users of radio spectrum during the Games, such as AOB, the National Broadcasting Corporation (NBC), European Broadcasters Union (EBU), Japan Consortium (JC) etc. During the meetings, EETT provided information about the licensing regime and the technical characteristics to be met in their applications. In parallel, consultation was made in relation to the needs of institutions in radio frequencies and optimum methods to meet them. Frequency assignments to those institutions had been completed before the opening of the Games and there were few further needs in frequencies which arose during the Games.
- Telecommunications Providers: Meetings were held with all involved telecommunications providers. The aim was to supervise the preparation of providers, prepare the Emergency Operational Plan and the timely dealing with any problems at the last stage of preparation.