

4.8. Controlling – Monitoring Actions of EETT

In the context of its controlling and monitoring role under Law 2867/2000, EETT proceeded to the following Hearings in 2004.

Summary Table of Hearings				
Subject	Petitioner	Defendant	Decision No	Pronouncement
Investigation of Telecommunications Legislation infringement and especially EETT's Decision 255/83/2002 "Specification of Universal Service content", in relation to special regulations for disabled users	Ex officio	OTE	308/44	Fine: € 15,000
Investigation of Telecommunications and Competiton Legislation infringement by OTE regarding telecommunication Providers Access – Interconnection to OTE network requests, for free of charge, shared cost and premium rate services (special Interconnection services)	- FORTHNET - TELLAS - ALGONET	OTE	308/45	Fine: € 60,000
Obligation for the provision of subscribers data in order to issue and release a Comprehensive Directory and to introduce Comprehensive Directory Enquiries Service according to USP obligation	Ex officio	VODAFONE	318/40	Fine: € 20,000
Obligation for the provision of subscribers data in order to issue and release a Comprehensive Directory and to introduce Comprehensive Directory Enquiries Service according to USP obligation	Ex officio	COSMOTE	318/41	Fine: € 20,000
Obligation for the provision of subscribers data in order to issue and release a Comprehensive Directory and to introduce Comprehensive Directory Enquiries Service according to USP obligation	Ex officio	TIM HELLAS	318/42	Fine: € 20,000

Subject	Petitioner	Defendant	Decision No	Pronouncement
Obligation for the provision of subscribers data in order to issue and release a Comprehensive Directory and to introduce Comprehensive Directory Enquiries Service according to USP obligation	Ex officio	INFO QUEST S.A.	318/43	Fine: € 20,000
Investigation of Telecommunications and Competition legislation infringement as regards the installation and operation of public telephones by third undertakings	- KMF INTERNATIONAL LTD	OTE	325/269	Fine: € 15,000
Investigation of Telecommunications legislation infringement and especially of the EETT's Decision 206/02/2001 "National Numbering Plan for Telephony Services and Mobile and Personal Communications" provisions	- OTE	ALGONET	329/96	Fine: € 15,000
Investigation of Telecommunications legislation infringement and especially of the NNP short codes management Regulation for Telephony Services as well as for Mobile and Personal Communications	Ex officio	OTE	329/97	Fine: € 15,000
Investigation of OTE non – compliance with the obligations imposed by means of EETT's Decision 261/142/28-08-2002 "Approval of Reference Interconnection Offer of OTE for 2002", as regards the provision of Interconnection	Ex officio	OTE	337/91	Fine: € 15,000
Non-submission of data by OTE in accordance with the stipulations of EETT's Decisions 277/64 (GGI 514/B/02-05/2003) and 301/30 (GGI 1925/B/2003)	Ex officio	OTE	339/40	Fine: € 500,000
Investigation of Infringement on the provided activation procedure for the Carrier Pre-Selection service without the written consent of subscribers	OTE	TELLAS	338/99	Rejection of complaint
Change of shareholder structure without EETT's approval in violation of Law 2867/2000 and the Individual Licences Regulation	Ex officio	TELEPASSPORT	304/70	Recommendation

Subject	Petitioner	Defendant	Decision No	Pronouncement
Investigation in relation to the imposition of fees for the non entry service in the telephone directory	Ex officio	OTE	314/29	Recommendation
Obligation to issue and release a Comprehensive Directory and to introduce Comprehensive Directory Enquiries Service in order for the USP to fulfill its obligations	Ex officio	OTE	318/39	Recommendation
Obligation for the provision of subscribers data in order to issue and release a Comprehensive Directory and to introduce Comprehensive Directory Enquiries Service. Introduction of telephone directory service in order for the USP to fulfill its obligations	Ex officio	FORTHNET	328/102	Recommendation
Investigation of Individual Licence conditions. Law 2867/2000 provisions and Individual Licences Regulation infringement	Ex officio	ALPHA SYNTHESIS DIGITAL S.A. (A.D.S. S.A.)	328/94	Recommendation
Investigation of OTE Basic Rate Access (BRA) ISDN connection infringement	Ex officio	OTE	338/94	Recommendation
Telecommunications and Competition legislation compatibility review of the new Vodafone business package released on 16-07-03 (GSM- Gateways)	- ALGONET - FORTHNET - TELEPASSPORT - TELEDOME - NET ONE - LANNET - VIVODI	VODAFONE	318/44	Recommendation
Investigation of Management and assignment of Domain Names holding the [.gr] suffix Regulation infringement for the Name opensource.gr	P. THOMAIDIS (NET PLANET)	MEDIA POWER LTD	337/94	Recommendation
Investigation of Management and assignment of Domain Names holding the [.gr] suffix Regulation infringement	Ex officio	ACN S.A.	338/96	Recommendation
Greek TELECOM vs. OTE dispute resolution	GREEK TELECOM	OTE	308/66	Archived/ Cancellation - Revocation

Subject	Petitioner	Defendant	Decision No	Pronouncement
Investigation of Law 2867/2000 infringement in relation to a subscriber account charges		OTE	325/263	Archived/ Cancellation - Revocation
Change of share composition- control- Acquisition of 60% of shares in COM QUEST (HELLAS ON LINE) by EFG EUROBANK ERGASIAS	Ex officio	COM QUEST	328/103	Archived/ Cancellation - Revocation
Investigation of Competition legislation infringement by OTE offering an ISDN connection with a three-month dialup Internet connection by OTENET	HELLAS ON LINE (COM QUEST)	- OTE - OTENET	328/104	Archiving/ Cancellation - Revocation
Investigation of Competition legislation infringement by OTE offering an ISDN connection with a three-month dial up Internet connection by OTENET	FORTHNET	- OTE - OTENET	328/105	Archived/ Cancellation - Revocation
Interim Measures Adoption Request – Dispute on Interconnection fees	TELEDOME	OTE	328/106	Archived/ Cancellation - Revocation
Non-provision of network traffic information	Ex officio	OTE	308/62	Archived/ Cancellation - Revocation
Non-provision of network traffic information	Ex officio	COSMOTE	308/63	Archived/ Cancellation - Revocation
Non-provision of network traffic information	Ex officio	VODAFONE	308/64	Archived/ Cancellation - Revocation
Investigation of changes in share capital composition	Ex officio	- GRAPES HELLAS - INTERSAT	308/65	Archived/ Cancellation - Revocation
Obligation for the provision of subscribers data in order to issue and release a Comprehensive Directory and to introduce Comprehensive Directory Enquiries Service according to USP obligation	Ex officio	ALGONET	328/99	Non- imposition of penalties

Subject	Petitioner	Defendant	Decision No	Pronouncement
Obligation for the provision of subscribers data in order to issue and release a Comprehensive Directory and to introduce Comprehensive Directory Enquiries Service according to USP obligation	Ex officio	LANNET	328/98	Non-imposition of penalties
Obligation for the provision of subscribers data in order to issue and release a Comprehensive Directory and to introduce Comprehensive Directory Enquiries Service according to USP obligation	Ex officio	TELEPASSPORT	328/97	Non-imposition of penalties
Obligation for the provision of subscribers data in order to issue and release a Comprehensive Directory and to introduce Comprehensive Directory Enquiries Service according to USP obligation	Ex officio	TELLAS S.A.	328/96	Non-imposition of penalties
Obligation for the provision of subscribers data in order to issue and release a Comprehensive Directory and to introduce Comprehensive Directory Enquiries Service according to USP obligation	Ex officio	ACN	328/100	Non-imposition of penalties
Obligation for the provision of subscribers data in order to issue and release a Comprehensive Directory and to introduce Comprehensive Directory Enquiries Service according to USP obligation	Ex officio	VIVODI	328/101	Non-imposition of penalties
Investigation of Telecommunications and Competition legislation infringement by OTE regarding the 2003 Interconnection services tariffs provided to the complainant	ALGONET	OTE	332/127	Non-imposition of penalties

Subject	Petitioner	Defendant	Decision No	Pronouncement
Investigation of General Authorization conditions, Law 2867/2000 provisions and General Authorizations Regulation infringement	EETT	COMPULINK NETWORK S.A.	318/38	Revocation of Authorization
Investigation of Individual Licence conditions, Law 2867/2000 provisions and Individual Licence Regulation infringement	EETT	- VODAFONE - IDEAL TELECOM	327/86	Revocation of Authorization
Investigation of Individual Licence conditions, Law 2867/2000 provisions and Individual Licence Regulation infringement	EETT	GRAPES HELLAS S.A.	318/37	Revocation of Authorization
Investigation of Individual License conditions, Law 2867/2000 provisions and Individual Licence Regulation infringement	EETT	STARCOM HELLAS – INTERNATIONAL TELECOMMUNICATIONS S.A.	312/55	Revocation of Authorization
Interim Measures Adoption Request: Investigation of telecommunications and competition legislation infringement regarding the Interconnection market	FORTHNET	OTE	304/69	Rejection
Interim Measures Adoption Request: Investigation of the compatibility with the telecommunications and Competition legislation review of the new VODAFONE and COSMOTE business packages.	ALGONET	- COSMOTE - VODAFONE	305/55	Rejection
Interim Measures Adoption Request: Investigation of the compatibility with the telecommunications and Competition legislation review of the new VODAFONE business packages.	- TELEPASSPORT - FORTHNET	VODAFONE	305/54	Rejection
Interim Measures Adoption Request: Investigation of the compatibility with the telecommunications and Competition legislation review of the new VODAFONE, TIM HELLAS and COSMOTE business packages.	- TELEDOME - NET ONE	- COSMOTE - VODAFONE - TIM	305/53	Rejection

Subject	Petitioner	Defendant	Decision No	Pronouncement
Interim Measures Adoption Request: Regarding the subscribers data exploitation and illegal use by OTE in a win back campaign context, data collected by OTE due to applications submission for the Carrier Pre Selection (CPS) service activation.	TELLAS S.A.	OTE	327/87	Rejection
Interim Measures Adoption Request: Investigation of the telecommunications and Data Protection legislation infringement regarding the TELLAS S.A behaviour, activating the Carrier Pre Selection service without the express consent of subscribers	OTE	TELLAS S.A.	332/137	Rejection
Interim Measures Adoption Request: Investigation of the telecommunications and Competition legislation infringement regarding the OTE behaviour to threaten interruption of services due to the non-conclusion on an agreement on the Letters of Guarantee tune	ACN – COMMUNICATIONS NETWORK ALTEC S.A.	OTE	339/41	Rejection
Investigation of Management and assignment of Domain Names holding the [.gr] suffix Regulation infringement for the Name uip.gr	UNITED INTERNATIONAL PICTURES LTD	HARALAMBOS TOULKARIDIS	325/258	Archived
Investigation of Management and assignment of Domain Names holding the [.gr] suffix Regulation infringement for the Name xrimatisthrio.gr	VIDIPLUS S.A.	MOTOR PRESS HELLAS S.A.	325/259	Archived
Investigation of Management and assignment of Domain Names holding the [.gr] suffix Regulation infringement for the Name total.gr	TOTAL LUBRIFIANTS S.A. TOTAL FINAELF S.A.	P. PAPANTONIS S.A.	325/262	Archived
Investigation of Management and assignment of Domain Names holding the [.gr] suffix Regulation infringement for the Name monster.gr	TMP WORLDWIDE INC	MAVROUDEAS S.A.	331/93	Archived
Investigation of Management and assignment of Domain Names holding the [.gr] suffix Regulation infringement for the Name xrimatistirio.gr	MOTOR PRESS HELLAS S.A.	K. ZIKOS	331/94	Archived

Subject	Petitioner	Defendant	Decision No	Pronouncement
Investigation of Management and assignment of Domain Names holding the [.gr] suffix Regulation infringement for the Name design.gr	K. GRITZALIS	DIMITRIS FAKINOS	331/95	Archived
Investigation of Management and assignment of Domain Names holding the [.gr] suffix Regulation infringement for the Name erotikos-fm.gr	EROTIKOS RADIO	CH. ATHANASIADIS	331/96	Archived
Investigation of Management and assignment of Domain Names holding the [.gr] suffix Regulation infringement for the Name interwetten.gr	INTERWETTEN A.G.	FOTIS ANTONOPOULOS	335/78	Archived
Investigation of Management and assignment of Domain Names holding the [.gr] suffix Regulation infringement for the Name glamour.gr	ADVANCE MAGAZINE PUBLISHERS INC.	CHARALAMBOS KYRETZIS AND CO.	336/68	Archived
Investigation of Management and assignment of Domain Names holding the [.gr] suffix Regulation infringement for the Name macworld.gr	INTERNATIONAL DATA GROUP INC.	G. DAVELIS	337/100	Archived
Investigation of Management and assignment of Domain Names holding the [.gr] suffix Regulation infringement for the Name elytis.gr	SOFIA - IOULITA ILIOPOULOU	IOANNA KARLAFTI	329/95	Archived
Interim Measures Adoption Request: Investigation of the telecommunications and Competition legislation infringement regarding the OTE behaviour to threaten interruption of services due to the non-conclusion on an agreement on the Letters of Guarantee tune	ALGONET TELEDOME	OTE	338/98	Rejection
Interim Measures Adoption Request: Investigation of INFO QUEST's complaint regarding the low tariff SMS offers to mobile pre-paid subscribers	INFO QUEST S.A.	- TIM HELLAS - VODAFONE - COSMOTE	332/136	Rejection
Interim Measures Adoption Request: Investigation of the prohibition of the stated by OTE increase of retail tariffs for calls to shared charge numbers assigned to the complainant	ALGONET	OTE	325/261	Rejection

Subject	Petitioner	Defendant	Decision No	Pronouncement
Investigation of Management and assignment of Domain Names holding the [.gr] suffix Regulation infringement for the Name TIM HELLAS.gr	TELECOM ITALIA S.P.A. STET HELLAS S.A.	IOANNIS TRIANTAFILLOU	308/48	Deletion/ Rejection
Investigation of Management and assignment of Domain Names holding the [.gr] suffix Regulation infringement for the Name proastiakos.gr	ATTICA SUBURBAN RAILWAY	ALEXANDROS DESPOTOPOULOS	324/64	Deletion/ Rejection
Investigation of Management and assignment of Domain Names holding the [.gr] suffix Regulation infringement for the Name dragster.gr	KONSTANTINOS PAPATRIANTAFYLLOU	ILIAS VATHIAS	328/91	Deletion/ Rejection
Investigation of Management and assignment of Domain Names holding the [.gr] suffix Regulation infringement for the Name motokinisi.gr	MOTOKINISI LTD.	PANAYIOTIS TSITOS	328/92	Deletion/ Rejection
Investigation of Management and assignment of Domain Names holding the [.gr] suffix Regulation infringement for the Name www.bridgestone.gr	BRIDGESTONE CORPORATION	TH. PANOUSAKIS S.A.	334/56	Deletion/ Rejection
Investigation of Management and assignment of Domain Names holding the [.gr] suffix Regulation infringement for the Name www.google.gr	GOOGLE TECHNOLOGY INC.	THEOFILOS SAGIROGLOU LTD.	334/57	Deletion/ Rejection
Investigation of Management and assignment of Domain Names holding the [.gr] suffix Regulation infringement for the Name www.elf.gr	TOTALFINAELF LUBRIFIANTS S.A TOTALFINAELF S.A.	CHRISKA LTD.	334/58	Deletion/ Rejection
Investigation of Management and assignment of Domain Names holding the [.gr] suffix Regulation infringement for the Name www.fina.gr	TOTALFINAELF LUBRIFIANTS S.A TOTALFINAELF S.A.	- KAVAKLIOTIS-ANKA OIL - CHR.KAVAKLIOTOU - CHRISKA LTD.	334/58	Deletion/ Rejection
Investigation of Management and assignment of Domain Names holding the [.gr] suffix Regulation infringement for the Name www.feta.gr	CHEESNET	A. PAIDIS	336/69	Deletion/ Rejection

Subject	Petitioner	Defendant	Decision No	Pronouncement
Investigation of Management and assignment of Domain Names holding the [.gr] suffix Regulation infringement for the Name www.hellasjet.gr	HELLAS JET S.A.	ONTARIO S.A.	337/99	Deletion/ Rejection
Investigation of Management and assignment of Domain Names holding the [.gr] suffix Regulation infringement for the Name www.latin.gr	GER.VASILATOS	IOAN. LEGAKIS	337/95	Deletion/ Rejection
Investigation of Management and assignment of Domain Names holding the [.gr] suffix Regulation infringement for the Name www.bellacasa.gr	L. KOUTOULOGENI AND CO.	T. STAVRIAS	338/97	Deletion/ Rejection
Investigation of Management and assignment of Domain Names holding the [.gr] suffix Regulation infringement for the Name alkistisprotopsalti.gr	A. PROTOPSALTI	UNIVERSAL MUSIC S.A.	337/93	Deletion/ Rejection
Investigation of Management and assignment of Domain Names holding the [.gr] suffix Regulation infringement for the Name www.dap-iatrikhs.gr	DAP-NDFK	SARANTOS KAPTANIS	305/52	Deletion/ Rejection
Interim Measures Adoption Request: Investigation of the telecommunications and Competition legislation infringement regarding the OTE 2003 Interconnection services tariffing to the complainant and threatening to interrupt access services in case of non payment of the purported as legal billed amounts	ALGONET	OTE	325/26	Interim Measures Adoption
Interim Measures Adoption Request: Investigation of the compatibility with the telecommunications and Competition legislation review of the new TIM HELLAS B BEST BENEFIT business package	- VIVODI - SATPE	TIM HELLAS	332/135	Interim Measures Adoption
Investigation of Management and assignment of Domain Names holding the [.gr] suffix Regulation infringement for the Name www.expotech.gr	EXPOTECH LTD	NETWORK S.A.	337/98	Maintenance

Finally, the aforementioned Hearings had the following results.

Summary Table of Fines			
Provider	Subject	Fine (euro)	Decision Number
OTE	Specification of Universal Service content –Disabled Users Provisions	15,000.00	308/44
	Telecommunications and Competition legislation infringement regarding Special Interconnection Services (Access-Interconnection of telecommunications providers to the OTE network for free, shared and premium rate services)	60,000.00	308/45
	Telecommunications and Competition legislation infringement regarding the installation of public phones by third undertakings	15,000.00	325/269
	Telecommunications legislation infringement regarding the NNP Short Codes Management Regulation	15,000.00	329/97
	OTE non-compliance with the obligations imposed by means of EETT's Decision 261/142/28-08-2002 on "the Approval of the 2002 OTE Reference Interconnection Offer", as regards the provision of Interconnection	150,000.00	337/91
	Non-submission of data in accordance with the stipulations of EETT's Decisions 277/64 (GG Issue 514/B/02-05/2003) and 301/30 (GG Issue 1925/B/2003)	500,000.00	339/40
	INFO QUEST S.A.	Comprehensive Directory issue and release and Comprehensive Directory Enquiries Service operation according to the USP obligations	20,000.00
COSMOTE	Comprehensive Directory issue and release and Comprehensive Directory Enquiries Service operation according to the USP obligations	20,000.00	318/41
TIM HELLAS	Comprehensive Directory issue and release and Comprehensive Directory Enquiries Service operation according to the USP obligations	20,000.00	318/42
VODAFONE	Comprehensive Directory issue and release and Comprehensive Directory Enquiries Service operation according to the USP obligations	20,000.00	318/40
ALGONET	Telecommunications legislation infringement, especially regarding the provisions of the National Numbering Plan (NNP)	15,000.00	329/96

Summary Table of Recommendations

Provider	Subject	Decision Number
OTE	Investigation regarding the imposed fees cost-orientation for the non-entry in the directory service	314/29
	Comprehensive Directory issue and release and Comprehensive Directory Enquiries Service operation according to the USP obligations	318/39
	Costing of a Basic Rate Access (BRA) ISDN connection	338/94
FORTHNET	Comprehensive Directory issue and release and Comprehensive Directory Enquiries Service operation according to the USP obligations	328/102
TELEPASSPORT	Change of share composition without EETT's approval in violation of Law 2867/2000 and the Individual Licences Regulation	304/70
ALPHA DIGITAL SYNTHESIS S.A.	Investigation of Individual Licence conditions violation	328/94

It should be noted that Decisions on Hearings held by EETT are subject to judicial control in accordance with the law in force.