



GOALS

8. Goals

2004 is the year of the Olympic Games. Consequently, EETT's actions and organisation have been structured in a way that renders EETT able to respond to the increased needs and demands during the Olympic Games.

In detail, the immediate goals set in the framework of the Business Plan (BP) concerning the Olympic Games, are:

- The timely provision of the necessary temporary radio communications station licences for use during the Games.
- Ensuring approved radio communications equipment use.
- The immediate and effective resolution of interference problems in the radio spectrum.

Furthermore, the National Spectrum Management and Monitoring System (NSMMS) will constitute an important tool for the safeguarding of a reliable radio communications environment, which will guarantee the unimpeded use of wireless and wired systems for the transmission of data, image and sound.

In what concerns the remaining of EETT's activities for 2004, these will be oriented to the following directions:

- Completion of the study of relevant markets on electronic communications networks and services, designation of Significant Market Power (SMP) Operators and proposal of remedies to abolish structural, legal or other barriers to market entry or competition reinforcement.
- Promulgation of secondary regulatory legislation due to the implementation of the new Regulatory Framework on electronic communications.
- Adoption of regulatory or other measures that will promote the implementation of Number Portability.
- Promotion of fast access to the Internet and

dissemination in general of broadband services.

- Further reduction of the call termination tariffs from fixed to mobile networks.
- Safeguarding competition through control and confrontation of non-competitive practices.
- Promotion of regulatory or other form of measures concerning the implementation of Universal Service (US) and the improvement of quality of telecommunications services provided to consumers.
- Promotion of the Electronic Signature development and the increase in the use of Domain Names with a [.gr] suffix.
- Monitoring and participation in the European development of networks and electronic communications services market.
- Continuous and effective monitoring of the telecommunications market.
- Ensuring the optimum use of the radio spectrum's scarce resource, based on technical and economic criteria.
- Effective monitoring of the radio spectrum's legal use, also through the exploitation of NSMMS capabilities, rapid tracing of illegal use and adoption of suitable measures for its resolution.
- Implementation of improving procedures for a faster allocation and assignment of radio spectrum with the support of NSMMS.
- Effective surveillance telecommunications equipment use and rapid tracing of illegal use.
- Implementation of the European standard EN 13850 for the measurement of US quality and continuous monitoring of the US provision in the postal services sector.
- Implementation of the new regulatory framework for postal services.
- Completion and implementation of an effective system for the monitoring and control of the postal services market.
- Effective service and information provision to



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consumers, through the continuous improvement of the Consumer Service Sector (CSS), the provision of information and development of cooperation relations with consumer unions.

- ▶ Collaboration with telecommunications and postal undertakings for better services to consumers and to undertakings themselves.
- ▶ Exploitation of information technology for the provision of information to the public.
- ▶ Improvement of EETT structure and operation, by covering EETT needs in human resources, the completion of organisational procedures implementation, the revision of the BP as well as the establishment of regional offices.
- ▶ Gradual transition to an integrated infrastructure for automating EETT procedures and introduction of digital culture upon the commencement of implementation of the Integrated Information System (IIS).

