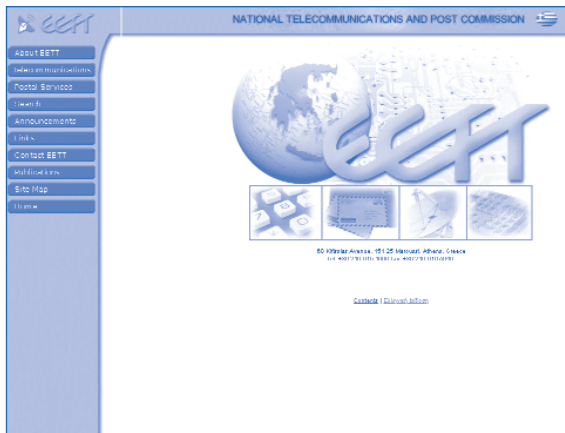




By competitive tender conducted in 2002, EETT assigned to a Technical Consultant the project to conduct a study to establish the technical and economic specifications for the IIS, in order to proceed to a tender for implementation.

These two actions have been submitted for inclusion in the OPIS under CSF III.

9. EETT Website



In 2002, the EETT website (<http://www.eett.gr>) continued to represent an important and steadily growing channel for communication between EETT and consumers, operators and interested organisations. The number of visits to the website in 2002 was more than 150,000.

Chart 45 presents the frequency of visits compared to 2001, using the second semester of each year as the reference period. A steadily growing trend, coupled with significant differentiation, can be observed compared to the second semester of the previous year, corresponding to an increase of over 87% in the frequency of visits.

Chart 46 presents the breakdown of visits in terms of the subject areas that compose the EETT

website. The “Telecommunications Market” Area attracted most of the public’s interest.

Chart 45

**Frequency of Visits to the EETT Website
2nd Semester 2001 - 2002**

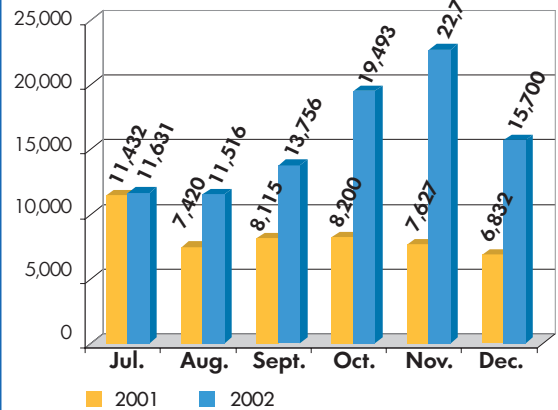
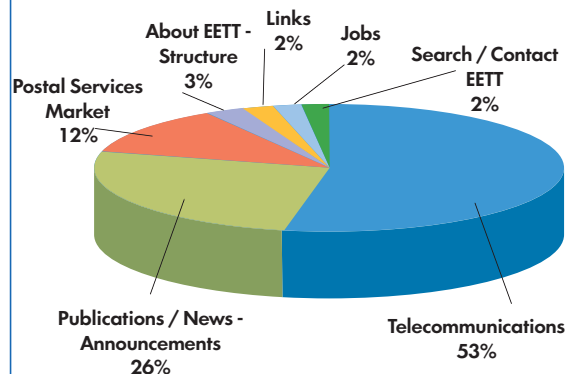


Chart 46

**EETT Website – Frequency of Visits
by Subject Area**

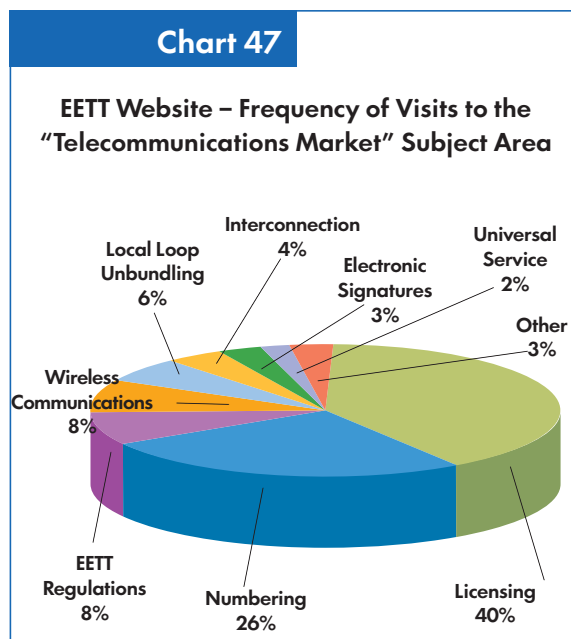


Apart from the “Licensing” Subject Area, which had the highest number of visits, a great deal of interest was recorded for the changes introduced

in the telephone dialing scheme, in the framework of completing the introduction of the new NNP. A micro-site was created especially for this purpose, and its design was coordinated with the information campaign carried out about the same issue. The relevant web pages provided useful information and user-oriented instructions concerning the changes in the dialing scheme. Chart 47 presents a breakdown of the frequency of visits in this particular Subject Area by specific sub-area accessed.

The website also contributed significantly to the licence-granting procedures conducted and to the Public Consultations held. More specifically, the website supported the procedure for granting Individual Licences for TERrestrial Trunked RAdio (TETRA) services and the procedure for Extended Global System for Mobile Communications (EGSM) spectrum assignment, as well as the Public Consultations concerning: (a) the level of competition in call termination to mobile networks; (b) introduction of Carrier Pre-selection and Number Portability; (c) provision of postal services; (d) management of [.gr] Domain Names; and (e) Interconnection issues in view of the preparation of OTE's 2003 Reference Interconnection Offer (RIO). In each case, the relevant information (Information Memoranda, Invitation to Tender documents, questionnaires and consultation results etc.) were immediately published on the website.

The interest shown in the "Publicity - News / Announcements" Subject Area, where information concerning EETT actions and various other developments is provided, was also notable. The interest recorded in the "Postal Services Market" Area, where data of authorised undertakings are given together with the relevant legislative and regulatory framework, was also important. A high frequency of visits was also recorded for the



"Jobs" Subject Area, especially so during the period in which EETT recruitment procedures were in progress.

The most important extensions to the EETT website for 2002 concerned the establishment of more efficient searches for data of authorised telecommunications and postal undertakings, and for the regulations issued by EETT.