

Public Consultation: Basic Level of Detail of Itemized Billing for Public Telephone Services

 Public Consultation

EETT is about to issue a new Regulation in order to determine the basic level of detail of itemized billing for public telephone services. In this respect, EETT has launched a relevant Public Consultation that will last until 1 February 2010.

The objective that EETT seeks to achieve through this new Regulation, is for subscribers to be able to receive free of charge, along with their bill, basic information that would allow them to verify the amounts charged and monitor their expenditure for using the public telephone network.

The proposed draft Regulation refers to all public telephone services and, among other things, includes specific provisions for plans of predetermined or unlimited

free call time/ number of text messages/ number of multimedia messages/data transfer volume or time.

In addition, it offers to the subscribers the possibility of electronically monitoring the analysis of the amounts charged.

Particularly for Premium Rate Services (PRS) the Regulation provides, among other things, for the following:

- Analysis of the amounts charged for PRS will be presented in a separate section

of the bill and will include all charges, regardless of the amount.

- Statement of the title of the operator providing the PRS will be obligatory.
- Detailed information will be provided for all outgoing (with or without charge) and incoming Premium SMS (PSMS).

The text of the Public Consultation is available at EETT's website (<http://www.eett.gr>, Press Releases-Announcements/Announcements).



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