

## External Evidence

### European Commission Reports

**EETT's effectiveness and its significant role in the development of the Greek telecommunications sector between 2005 and 2009 are fully reflected in the European Commission Reports for the Electronic Communications sector in Europe.**

The 12<sup>th</sup> Report (2006) recognizes the significant efforts by EETT to cover the delays in the adjustment of the European Regulatory Framework. As a result of those efforts, 16 out of 18 electronic communications market analyses were completed, despite the fact that in February 2006 the relevant responsibilities were finally assigned to the Commission.

EETT's work regarding the implementation of the new law is applauded and described as successful in the 13<sup>th</sup> Report (2007). Special reference is made to the prompt completion of market analyses, and the adoption of the anticipated Regulations and regulatory measures (within the scope of EETT). Also emphasis is given to EETT's active policy regarding consumers' complaints, and initiatives which contributed to the rapid development of broadband market in Greece, as well as overall to the national electronic communications market.



Equally positive is the 14<sup>th</sup> Report (2008), which calls EETT's work a success, praising the manner in which it tackles issues in the market, especially in connection with the consumer rights protection, even if its practices are being extensively criticized from the providers. At the same time special reference is made to EETT's, major emphasis to the broadband market development, and its interventions for ensuring healthy competition and consumer protection. All of the above have significantly contributed to constituting the Greek market one of the fastest growing markets in the EU. According to the Report, the impressive growth in broadband lines (>500%) within a three year period, starting from the introduction of the telecommunications law, testifies the important role that the National Regulator should play when equipped with the right regulatory tools. In this contextual framework, special reference the Report makes to the declaration of 2008 as a year of "Quality Broadband", to the EETT's initiatives for transparency in providing information to the consumer, with actions such as the Code of Practice, as well as the innovative (in Europe) adoption of Radio Spectrum Regulations which allow for the resale of Radio Frequencies, allowing flexibility to providers who engage in the wireless or mobile communications sector.

Furthermore, EETT was awarded in 2008 for its contribution to Broadband market development in Greece, during the 10<sup>th</sup> Info-Com World International Conference.

### International Partnerships

EETT's international presence has been intensely visible and is necessary in order to remain at the fore front of developments in the sector. Its actively participating in the European Regulators Group (ERG), in the International Regulators Group (IRG), of which it was also a founding member, in the European Competition Network and in the European Committee for Postal Regulation (CERP). It is also a founding member of the European-Mediterranean Regulators Group (EMERG). Finally, EETT participates as an observer in Committees and Work Groups such as the Communications Committee (CoCom), Working Group Frequency Management (WGFM), Radio Spectrum Committee (RSC), Telecommunications Conformity Assessment and Market Surveillance Committee (TCAM) and Administrative Cooperation Group (ADCO).

In the period 2005-2009, EETT has hosted in Greece a series of international meetings, such as the Convention of ERG's 25 Presidents (October 2007) and the Convention of the European Committee for Postal Regulation members (CERP) (October 2008).