

Eurostat Statistics for Postal Services in Europe

In March 2007, Eurostat, published selected indicators of the postal services market in Europe.

The information published refers to the year 2004 and only to companies operating under the Universal Service obligation (Universal Service Providers - USPs) for each country. Information that refers to other activities of the USPs (e.g. provision of financial services) has been excluded.

The Universal Service refers to a set of basic postal services which must be available to all users, regardless

of their location, in affordable prices with certain quality. In Greece, the Hellenic Post has been assigned as a USP.

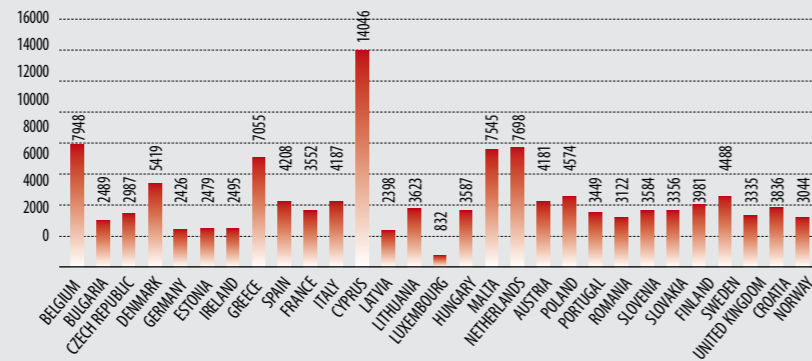
Eurostat began the data collection in 2005, after a three-year break. The process was carried out in co-operation with the Regulatory Authorities in every country and with EETT in Greece. From now on, Eurostat shall aim to publish such information in shorter period of time.

Before any comparisons are made between the member states, one

must consider the fact that postal services in Europe are currently undergoing a gradual market liberalisation, which is progressing at different phases in different member states and therefore certain services may have already been liberalised in a some member state or a certain USP may have already undergone privatization.

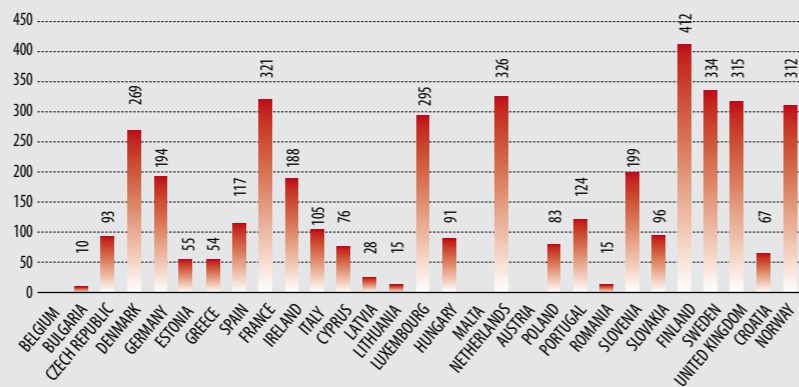
Certain selected tables are provided below while the full text of the publication is available at: http://ec.europa.eu/internal_market/post/facts_en.htm

Chart 1:
Number of People Served by One Post Office (2004)



Note: The indicator refers to all post offices and postal agencies and to the population data available on 1-1-2004. In Cyprus, and for definition reasons, the so-called agents are not included and for therefore the indicator seems very high.

Chart 2:
Number of Letter Post Items sent per Capita (2004)



Note: The indicator refers to the total letter-post services and includes ordinary letters and postcards, direct, registered and insured mail.

Chart 3:
Percentants of Letter Corresponding to the USP's Monopoly Reserved Area of Total Letter Post Services (2004)

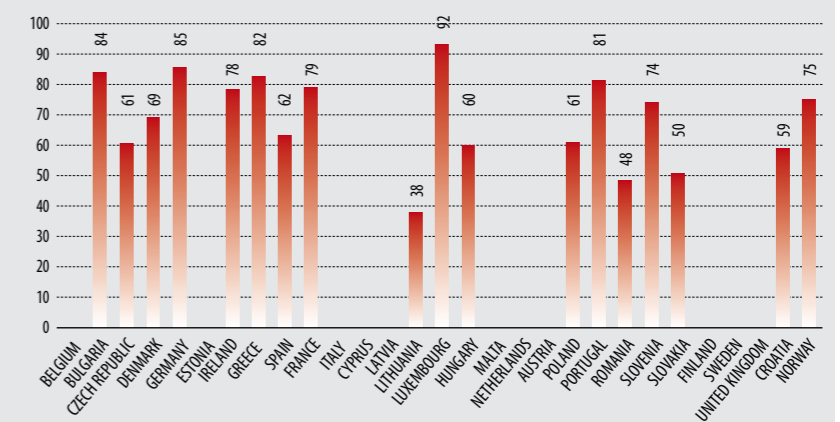
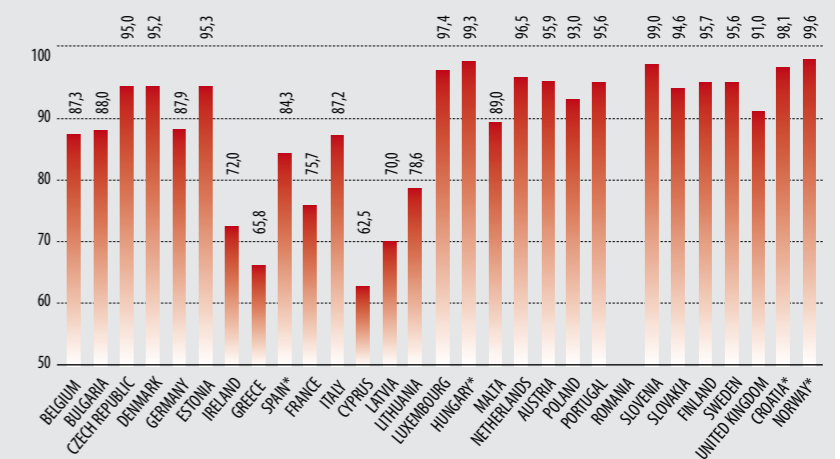


Chart 4:
Percentants of Priority Letters Delivered On-Time, According to National Performance Indicators (2004)



Note: The indicator refers to the % of priority letters delivered within one working day following the date of submission (D+1). For Spain (ES), Croatia (HR) and Norway (NO) the indicator refers to % delivery in three working days (D+3) and for Hungary in 15 days (D+15).

Chart 5:
Prices (€) related to Purchasing Power Parities for a Standard (1st Class) Letter Weighting less than 20gr (Universal Service) for Domestic Services (2004)

