

CHANGE OF REGISTRAR

The Hellenic Telecommunications and Post Commission (EETT) in collaboration with the [.gr] Registry of the Institute of Computer Science of the Foundation for Research and Technology Hellas have noted, after research in the Registry's data base, that a significant number of Registrars modify the Registrants' details (full name/company name) during the Registrar transfer procedure. Such modification constitutes infringement of Article 12, par. 6 of the Regulation on Management and Assignment of '.gr' Domain Names (FEK 717/B/27-5-2005), as it has been amended and is in force [Decision of EETT no. 353/185 (Official Gazette 1251/B/6.9.2005 – Official Gazette 1545/9.11.2005)], (hereinafter called "Regulation") and which specifies that any modification on a Registrant 's full name/company name requires the Registrant 's application and EETT 's decision. The above bad operation by Registrars causes problems and disputes regarding the domain name Registrant and their rights to the domain name according to the Regulation.

Modifications to Registrants' details (Full Name or Company Name) during the Registrar transfer procedure have necessitated a change in the existing process so as to ensure, as much as possible, the accuracy of Registrant details in the frame of article 13 of the Regulation. More particularly, we amend the Registrar transfer procedure according to the Regulation on Management and Assignment of '.gr' Domain Names which **will be applied on December 20, 2007.**

1. The Registrant submits a Registrar change application to the Registrar of their choice, according to the Article 13 par. 2.a. of the Regulation.
2. The new Registrar, by receiving the domain name password, verifies the identity of the Registrant and, within a deadline of three (3) business days from the submission of the change of Registrar application by the Registrant, notifies the Registry and thus notifies the previous Registrar. At this point we emphasize that to notify the Registry means to submit the Registrar change application at the Registry. The Registrar change application can be submitted in two ways:
 - a. During the submission the new Registrar may use for Registrant a new contact id (that does not exist in the [.gr] Registry), so that Registrant data will be transcribed automatically. This way is recommended as it ensures that the Registrant data (full name/company name) will remain the same as the stated ones in the [.gr] Registry. In this case the Registrar change application is submitted immediately to the Registry and the previous Registrar is notified.
 - b. During the submission the new Registrar may use for Registrant an existing contact id. In case the Full Name or Company Name used for Registrant is exactly the same as the Registrant details stated at the [.gr] Registry, the Registrar change application is submitted immediately to the

Registry and the previous Registrar is notified. In case the Full Name or Company Name used for Registrant differs from the stated one in the [.gr] Registry, the new Registrar should confirm within three (3) calendar days that the Registrant details submitted are not different from the Registrant details stated at the [.gr] Registry. A difference is considered to be any visual difference in the Full Name or Company Name of the Registrant. We describe the following two cases that any Registrar who uses existing contact ids during the Registrar transfer procedure may face:

- i. The difference may be insignificant, for example, a full stop or a comma, capital letters or not. (e.g. "COSMOCAR AE" and "COSMOCAR A.E." or "Pavlos Karathanos" and "PAVLOS KARATHANOS"). In that case the Registrar may confirm within three (3) calendar days that the Registrant details submitted are not different from the Registrant details stated at the [.gr] Registry. As soon as the confirmation is completed, the Registrar change application is submitted to the [.gr] Registry and the previous Registrar is notified.

We recommend to the Registrars, in case they are in doubt if the difference is insignificant or essential, to cancel the transfer request and re-apply with the precise details of the domain name Registrant.

- ii. The difference may be essential, which means that the Full Name or Company Name used for Registrant differs from the one stated at the [.gr] Registry (e.g. "Pavlos Karathanos" and "Maria Karathanos" or "Pavlos Karathanos" and "Nikos Papadakis" or "Pavlos Karathanos" and "Pavlos Karathanos Ltd"). In that case the new Registrar should cancel the transfer request within a time limit of three (3) calendar days.

- Registrar transfer requests that require confirmation of Registrant details and remain in pending status (i.e. without confirmation or cancellation by the requesting Registrar) for a period of three (3) calendar days are automatically cancelled by the [.gr] Registry.

- If the time limit of the three (3) business days set within which the new Registrar should notify the [.gr] Registry that a change of Registrar application is submitted by the Registrant coincides with the time limit of the three (3) calendar days set within which the new Registrar should confirm the Registrant details, it is recommended that the new Registrar act as soon as possible to allow time to re-apply if needed.

3. The previous Registrar should approve or reject the application and send all the documents maintained pertinent to the domain name to the new Registrar within Regulation deadlines from the time they are notified by the [.gr] Registry regarding the submission of the Registrar change application. (Article 13 par 2.d.e.f)

Important notice: Registrar transfer requests that require confirmation of Registrant details and remain in pending status (i.e. without confirmation or rejection by the requesting Registrar) are not submitted to the [.gr] Registry. All the deadlines set in the Regulation on Management and Assignment of [.gr] Domain Names for the previous Registrar apply after confirmation of Registrant details. If the Registrant details are not confirmed, the Registrar change application is not considered as submitted.